

Remy Ratatouille

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Profile

- Direct restaurant experience offering unique culinary management skills
- Strong leadership, active listening, and problem solving skills gained through supervisory positions
- Effective communication abilities gained through extensive work with the public
- Demonstrated excellent time management

Education

Bachelor of Science, Culinary and Hospitality Management

Southwest Minnesota State University, Marshall, MN

Anticipated: 5/2018

GPA: 3.87

Significant Coursework:

- Management Principles • Human Resource Management • Food Sanitation and Safety
- Menu Design and Service Management • Quality Assurance of Food Products
- Marketing Principles • Diversity Management

Restaurant Experience

Assistant Manager, Landmark Bistro, Marshall, MN

1/2016-Present

- Promoted to Assistant Manager in February 2017
- Manage and supervise 15 wait staff and 5 cooks
- Resolve customer complaints quickly and efficiently
- Observe and evaluate employee performance to ensure quality service
- Researched, created, and planned new menu

Cook, Sully's Bar and Grill, Solton, IA

3/2015-12/2016

- Trained, supervised, and advised 2 new cooks on food prep policies
- Inspected food preparation areas to ensure safe and sanitary food handling practices
- Standardized recipes through weighing, measuring, and recording ingredients
- Assisted head cook during high demand times

Leadership Experience

Vice President, SMSU Student Hospitality Organization

10/2016-Present

- Organized 10 catering fundraisers
- Designed recruitment plan that increased membership by 80%

Student Senator, SMSU Student Association

9/2016-Present

- Approve student organization budgets, allocated student fee dollars

Built 2 Serve Project Manager, SMSU Enactus

11/2015-Present

- Organize secret shopping, facilitated customer service seminar