

Management 2008
Positive Attitudes = Positive Behaviors

***Dealing with Negative Attitudes
in the Workplace***

Many people are being robbed, but the culprit hasn't been arrested. Who is this elusive criminal? Negativism! It is a thief robbing life of adventure and joy, affecting every institution of society. Bad attitudes can cost you plenty in terms of productivity and morale. Because not only do problem employees perform poorly, they make it tough for everyone else to do their jobs. Steve Gilliland will show you how to turn negative attitudes into positive behaviors and problems into opportunities.

You'll learn why people have bad attitudes in the first place and explore ways to head off conflict and confront people about their bad attitudes.

You'll also learn powerful new ways to deal with the by-products of bad attitudes—resistance to change and personality conflicts. Tolerating an employee's negative attitude "as long as the job gets done" is no longer an acceptable response. It is time to discover the power of disarming the bad attitude and the difference it makes. Armed with information you glean from this session, you'll be on your way to finding win-win solutions that will have you and your colleagues working effectively—together.

Applications for CEU approval submitted to
MN BENHA & MN Board of Social Work



*A seminar designed for business
owners, managers and supervisors
in all industries.*

**MINNESOTA SMALL BUSINESS
DEVELOPMENT CENTERS**

607 West Main Street
Marshall, MN 56258



Management 2008 Positive Attitudes = Positive Behaviors

***"Dealing with
Negative Attitudes in
the Workplace"***



**Business
Management
Seminar**

**Friday
April 18, 2008**

\$79.00

**8:30 a.m. Registration
9:00 a.m. to 3:00 p.m.**

**Jackpot Junction
Convention Center**

Morton, MN



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How are you dealing with negativity at your place of business?

Are you tolerating negative attitudes “as long as the job is getting done”?

Is it time to discover how to transform those negative attitudes and behaviors?

Are you tired of dealing with a continual resistance to change?

Discover how to turn negative attitudes into positive behaviors and problems into opportunities—

Learn powerful new ways to deal with the by-products of bad attitudes, resistance to change and personality conflicts—

Identify solutions that will have you working effectively together.

Attend Steve Gilliland’s presentation **“Dealing with Negative Attitudes in the Workplace”** on Friday, April 18, 2008 Jackpot Junction Convention Center, Morton, MN

Note: If you plan to arrive on Thursday, April 17th, Jackpot Junction Casino Hotel is holding a block of rooms @ \$44 until March 21st. Call the hotel directly at 1-800-946-2274 and ask for the Minnesota West Conference block rate. Jackpot Junction Casino Hotel and Convention Center is located just off Hwy 19 & 71 on County Road 24 near Morton, MN. Turn on County Road 2 and follow the billboards.

“If you take care of people, the business will follow.”



Steve Gilliland, CSP, is one of the most in-demand and top-rated speakers in the United States and Canada. Implementing this principle, he has helped people grow their businesses and expand their lives by teaching them to rethink their work, their relationships and themselves. Steve launched his full-time speaking career and built a multimillion-dollar company on the same philosophy he expounds to his audiences. If you continually learn more about your company, your industry, your customer and yourself, you will always be a leader. You will be purpose-driven rather than process-driven, and you will make a difference. Steve learned great compassion for people and commitment to a hard-work and balanced-life ethic at the knee of his highly principled Christian mother.

His audiences and clients are a Who’s Who list of American Businesses and nonprofit organizations. He speaks to more than 250,000 people annually and influences the lives of millions through his keynote speeches, books, CDs and DVDs. An extensive array of these products have been utilized by small businesses, Fortune 500 companies, U.S. government agencies, churches, school districts and nonprofit organizations. Speaking the language of active business leaders, his new book, *Mum’s the Word*, identifies eight lessons in leadership.

Whether Steve is kicking off an event, training all day or closing a convention, his entertaining and interactive style helps audiences connect and relate as he shows them how to open doors to success in their careers, their relationships and their lives. They leave with a renewed sense of enthusiasm for who they are and for what really matters. Steve is not only a speaker who challenges people to change, he motivates them to do so.

Upon request, this document is available in alternative formats such as large print, Braille, audio cassette or computer disk.

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Business Seminar Registration

| | |
|---------------------|--|
| <i>Company Name</i> | |
| <i>Name(s)</i> | |
| | |
| <i>Address</i> | |
| | |
| <i>Phone/Fax</i> | |
| <i>E-mail</i> | |

Enclose payment of \$79.00 (includes lunch and refreshments) per participant and make checks payable to **Minnesota West CTC**

Send check and registration by **April 11, 2008** to:
Job Service
Marshall WorkForce Center
607 West Main Street
Marshall, MN 56258

connie.lindsay@state.mn.us
 Telephone/TTY (507) 537-6236
 (888) GET-JOBS 56258

No refunds made on cancellations made after April 11, 2008