Faculty tips in LT

1.) when students are creating new accounts – use SMSU email address as firstname.lastname@my.smsu.edu , not the star ID @minnstate.edu, as that one connects to all of MinnState, not SMSU

2.) returning students (grad, etc.) – if they had a previous LT account, have them reactivate that account by contacting support@watermarkinsights.com – DON'T start a new account! This has caused LOTS of problems, as their ID is still linked to their old SMSU account.

3.) PLEASE check your student list in Livetext for field experiences and for assignments at the beginning of the semester so we can get issues resolved EARLY, rather than trying in the last week!!