

SMSU HOLD CODES – OFFICE/DEPARTMENT TO CONTACT

HOLD CODE	HOLD NAME/DESCRIPTION	OFFICE/DEPARTMENT TO CONTACT & CONTACT INFORMATION
0001	Academic Probation	Contact Student Success Center – IL 224 (507-537-6484)
0002	Academic Suspension	Contact Student Success Center – IL 224 (507-537-6484)
0005	Immunization	Contact Health Services - BA 158 (507-537-7202)
0010	Address	Contact Center for International Education - SC 237 (507-537-6108)
0011	I-20 out of status	Contact Center for International Education - SC 237 (507-537-6108)
0013	Orientation	Contact Online Learning & Transfer Partnerships - BA 268 (507-537-7424)
0015	Balance Past Due	Contact SMSU Business Services - IL 139 (507-537-7117)
0018	Transcript Fee	Contact Registration - IL 148 (507-537-6206)
0021	Bad Check	Contact SMSU Business Services - IL 139 (507-537-7117)
0023	Loan Exit Counseling	Contact MinnState at Loans@csu.minnstate.edu
0030	Records Office Hold	Contact Registration - IL 148 (507-537-6206)
0031	Unpaid Balance	Contact SMSU Business Services - IL 139 (507-537-7117)
0032	Admission Office Hold	Contact Office of Admission – SC 217 (507-537-6286)
0033	International Student Insurance	Contact Center for International Education - SC 237 (507-537-6108)
0036	Grad Office Hold	Contact Graduate Office - CH 129A (507-537-6819)
0037	Student Conduct Hold	Contact Student Conduct– FHB (507-537-7252)
0038	Financial Aid Suspension	Contact Financial Aid - IL 145 (507-537-6281)
0041	Financial Aid Max Time Suspension	Contact Financial Aid - IL 145 (507-537-6281)
0044	Default – Perkins	Contact Financial Aid - IL 145 (507-537-6281)
0048	MN Child Support	Contact Financial Aid - IL 145 (507-537-6281)
0054	Financial Aid Verification	Contact Financial Aid - IL 145 (507-537-6281)
0056	Transcripts Needed	Contact Registration – IL 148 (507-537-6206)
0058	International Student Hold	Contact Center for International Education - SC 237 (507-537-6108)
0061	PSEO Hold	Contact PSEO Office - BA 268 (507-537-6390)
0064	Financial Aid Max Time Warning	Contact Financial Aid - IL 145 (507-537-6281)
0071	TB Screening	Contact Health Services - BA 158 (507-537-7202)
0073	Write-Off Hold	Contact SMSU Business Services - IL 139 (507-537-7117)
0074	CC Connect	Contact Mustang Pathway – CE 109B (507-537-7223)
0078	Academic Advising & Planning	Contact Student Success Center - IL 224 (507-537-6484)
0082	“CAP Program”	Contact PSEO Office – BA 268 (507-537-6390)
0088	Collection Agency – no web payment	Contact SMSU Business Services - IL 139 (507-537-7117)
0089	Graduation Evaluation	Contact Registration - IL 148 (507-537-6206)
0090	Student Athlete Hold	Contact Athletics – FH321 (507-537-7133)
0093	Academic Warning	Contact Student Success Center- IL 224 (507-537-6484)
0098	Financial Aid Office Hold	Contact Financial Aid - IL 145 (507-537-6281)
0139	Financial Aid Suspension	Contact Financial Aid - IL 145 (507-537-6281)
0162	Financial Aid Probation	Contact Financial Aid - IL 145 (507-537-6281)
0165	Financial Aid Warning	Contact Financial Aid - IL 145 (507-537-6281)