Contact Information for College Student Aid Commission

Iowa College Student Aid Commission
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Des Moines, IA 50331-0348wa

Phone: (515) 725-3400
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Hours: 8:00 AM - 4:30 PM CST

Special Policy for Members of the Iowa Armed Forces

In agreement with Iowa Code Section 261.9(1)”g”

Iowa Code Section 261.9(1)”g"
. . . [Adopt] a policy to offer not less than the following options to a student who is a member, or the spouse of a member if the member has a dependent child, of the Iowa national guard or reserve forces of the United States and who is ordered to state military service or federal service or duty:

i. Withdraw from the student’s entire registration and receive a full refund of tuition and mandatory fees.

ii. Make arrangements with the student’s instructors for course grades, or for incompletes that shall be completed by the student at a later date. If such arrangements are made, the student’s registration shall remain intact and tuition and mandatory fees shall be assessed for the courses in full.

iii. Make arrangements with only some of the student’s instructors for grades, or for incompletes that shall be completed by the student at a later date. If such arrangements are made, the registration for those courses shall remain intact and tuition and mandatory fees shall be assessed for those courses. Any course for which arrangements cannot be made for grades or incompletes shall be considered dropped and the tuition and mandatory fees for the course refunded.

SMSU President Connie Gores

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State and who is ordered to state military service or federal service or duty:

(a) Withdraw from the student's entire registration and receive a full refund of tuition and mandatory fees.

(b) Make arrangements with the student's instructors for course grades, or for incompletes that shall be completed by the student at a later date. If such arrangements are made, the student's registration shall remain intact and tuition and mandatory fees shall be assessed for the courses in full.

(c) Make arrangements with only some of the student's instructors for grades, or for incompletes that shall be completed by the student at a later date. If such arrangements are made, the registration for those courses shall remain intact and tuition and mandatory fees shall be assessed for those courses. Any course for which arrangements cannot be made for grades or incompletes shall be considered dropped and the tuition and mandatory fees for the course refunded.

We will maintain the following which is in addition to that stated within the Iowa policy. The statement below would be in reference to (a) of the Iowa policy that states, "Withdraw from the student's entire registration and receive a full refund of tuition and mandatory fees."

"Students receiving financial aid who choose this option should be made aware that they may be liable for any required refunds of state or federal financial aid funds. In such a case, the student must not receive credit for the courses and must not receive a failing grade, an incomplete, or other negative annotation on the student's record, and the student's grade point average must not be altered or affected in any manner because of the action under this item."    **September 29, 2015**